

Privacy Notice

1. Information We Collect

We collect personal information that may include:

- Contact details (name, address, phone number, email)
- Property information (address of service, property details)
- Payment information (billing and payment details)

2. How We Use Information

We use collected information for the following purposes:

- Providing plumbing and heating services requested by clients
- Communicating with clients regarding service appointments, updates, or queries
- Managing client accounts, including invoicing and payments
- Improving our services and customer experience

3. Information Sharing

We may share personal information with:

- Trusted third-party service providers directly involved in providing our services, such as subcontractors or technicians.
- Legal or regulatory authorities if required by law or to protect our rights or safety.

4. Data Security

We take appropriate measures to safeguard personal information against unauthorized access, alteration, disclosure, or destruction. This includes secure data storage and limiting access to authorized personnel only.

5. Data Retention

We retain personal information for as long as necessary to fulfill the purposes outlined in this notice, or as required by law. When data is no longer needed, we securely dispose of it.

6. Individual Rights

Individuals have rights concerning their personal information, including:

The right to request access, correction, or deletion of their data.

The right to object to the processing of their data or request data portability.

7. Consent

By engaging our services, individuals consent to the collection, processing, and storage of their personal information as described in this Privacy Notice.

8. Updates to Privacy Notice

We may update this Privacy Notice to reflect changes in our data practices. Any updates will be communicated through our website or other appropriate means.

9. Contact Information

For inquiries, requests regarding personal information, or to exercise any rights related to personal data, please contact us at;

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